Smart meters
Privacy and security
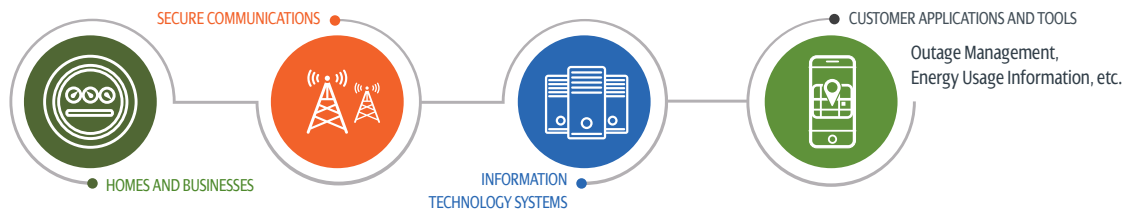
NYSEG   RG&E
Part of the AVANGRID Family

We take protecting critical infrastructure and the data and information entrusted to us very seriously.

Preserving your privacy

We have implemented policy and controls, based on proven security best practices, that protect your data both while it is being sent and while it is being stored.

Anticipating cybersecurity threats is essential to everything we do, and the same rigorous principles are applied to smart meter technology.

SECURE COMMUNICATIONS

CUSTOMER APPLICATIONS AND TOOLS
Outage Management, Energy Usage Information, etc.

HOMES AND BUSINESSES

INFORMATION TECHNOLOGY SYSTEMS

Exceptional security standards

Our smart meters are subject to the same Department of Energy standards that protect the entire grid.

Data encryption protects your information from the meter to our system, while strict password policies and two-step verification protect information at your home or business.

Your information belongs to you

We do not sell customer data of any kind.

You have free access to and control of your data through the online Energy Manager.

For more information, please visit nyseg.com or rge.com.