

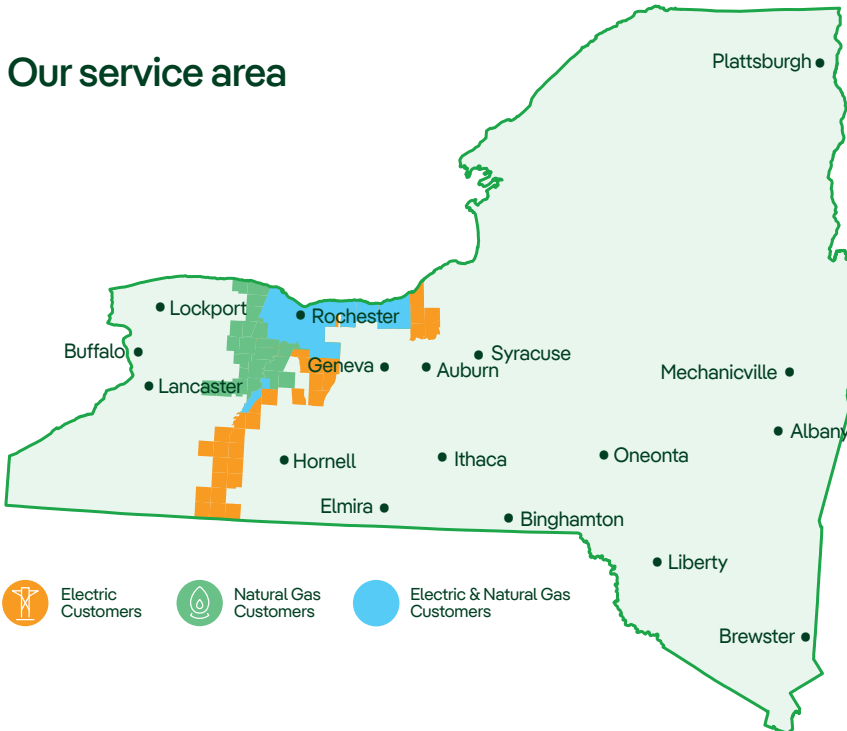
Powering America's energy future



RG&E, an Avangrid company, operates more than 12,000 miles of electric distribution lines and more than 1,100 miles of electric transmission lines in a nine-county region surrounding the City of Rochester. It also operates more than 8,400 miles of natural gas distribution pipelines and 99 miles of gas transmission pipelines. With a commitment to the well-being of the RG&E community, we deliver reliable, safe and efficient energy through innovation for our stakeholders.



Our service area



1848

Rochester Gas Light Company is formed (RG&E traces its roots to this company)

1892

Rochester Electric Light Company, Edison Electric Company and Rochester Gas Light Company join to form Rochester Gas and Electric Corporation

1998

Energy East formed

2008

Iberdrola, S.A. acquires Energy East

2009

Energy East name changes to Iberdrola USA

2015

Iberdrola USA and UIL Holdings merge to form Avangrid



Reliability

Investing in the safety and reliability of service to meet the needs of our customers



Innovation

Leveraging the power of technology to transform the energy system



Facts at a glance



12,144 miles of electric distribution lines

1,120 miles of electric transmission lines

8,488 miles of natural gas distribution pipelines

99 miles of gas transmission pipelines

1 million population served

156 substations

867 employees

393,145 electric customers

325,838 natural gas customers

7 counties, **23** cities and villages, **67** towns served

Meet the CEO



Patricia H. Nilsen

President and CEO – NYSEG and RG&E

Patricia H. Nilsen is President and CEO of Avangrid Networks' two New York utility operating companies – NYSEG and RG&E. Nilsen joined NYSEG in 1992 in Human Resources before moving to Corporate Communications and Customer Service, and

has served in a number of high-profile leadership roles throughout her tenure.

Most recently, Nilsen was Vice President of Reliability Assistance and Emergency Preparedness for Avangrid. She previously served as Director of Emergency Preparedness, where she led crisis response to system emergencies across all eight of Avangrid's electric and natural gas companies.

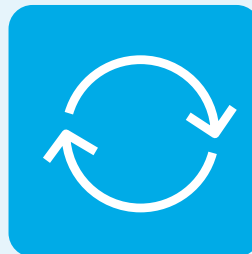
Nilsen holds a master's degree in English from Syracuse University, a master's degree in adult education from Elmira College and a bachelor's degree in English and Fine Arts from Alfred University.

Working together to deliver a more accessible, reliable, safe and efficient energy model.



Agile

We act efficiently and with passion to drive innovation and continuous improvement at both the local and global level.



Collaborative

We work together toward a common purpose and mutual benefit while valuing each other and our differences.

