



RG&E Natural Gas Service Commitment Letter

Dear Applicant,

Thank you for starting the process of obtaining natural gas service from RG&E. To bring natural gas to your home, piping is installed in a trench approximately 18 to 24 inches deep that runs from the main in the street to your home. Upon completion, RG&E restores the excavation by filling trench with existing soil. Other restoration that is not part of a typical natural gas service (such as pavement or sidewalk removal) is also done by RG&E. For new home construction, the area where piping will be located needs to be within 6 inches of the final grade before the natural gas service can be installed.

(A) EQUIPMENT INSTALLATION

Please check the appliance(s) you intend to convert or connect to natural gas and whether it will be within 3 months of gas service being installed at the address below or if you plan on installing the appliance in 1 to 3 years.

Furnaces or Boilers	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years	•	Water Heater (with tank)	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years
Fireplace	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years	•	Tankless Water Heater	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years
Space Heaters	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years	•	Pool/Spa Heater	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years
Ranges	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years	•	Outdoor Gas Light	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years
Ovens	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years	•	Clothes Dryer	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years
Outdoor Grills	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years	•	Other _____	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years
Outdoor Ranges	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years	•	Other _____	<input type="radio"/> within 3 months	<input type="radio"/> 1-3 years

(B) SERVICE INSTALLATION

Please check the box that applies:

- I am ready for natural gas service and wish to have the service installed as soon as possible once all other requirements, permits, etc. have been satisfied. (This form must be received before RG&E can apply for any necessary permits.)
- I am not ready for service now but would like to schedule the natural gas service to be installed on or before _____
(Date service desired)

PLEASE READ THIS SECTION CAREFULLY AND COMPLETELY

I agree in signing below to the following:

- I will complete installation/conversion of my equipment, checked in section A (above) within 3 months from the date said service is installed by RG&E. I understand that if I do not, I will pay the full cost incurred by RG&E for the installation of this service.
- RG&E has no responsibility for my natural gas appliances and related natural gas equipment such as interior piping and fittings that I, my contractor or builder have installed or will install in the future, and I agree to take full and complete responsibility for my natural gas appliances and other natural gas equipment such as interior piping and fittings.
- I will install/cause to install and test all natural gas appliances and related natural gas equipment in accordance with the latest editions of all applicable codes and manufacturer's requirements.
- RG&E will only walk through and visually inspect my premises for the following non-standard conditions that appear in plain view: (1) improper use of piping materials, (2) missing or improper venting system, (3) inadequate appliance air supply and (4) inadequate clearances to combustibles. RG&E will not perform any other inspection activity or test or light pilot lights on my appliances. I agree I will cause my contractor to perform an air pressure test on the gas lines to ensure the lines are completely sealed and to otherwise make the premises ready and able to take natural gas service in accordance with all applicable codes.

Applicant Signature _____ Date _____

Service Address (Please Print) _____

Telephone _____

Please sign and return this letter to start the installation process for your natural gas service. You may email an electronic copy of this application to RGE_ESI@rge.com or fax to 844.515.1574 or mail to RG&E, Attn: Energy Service Installation, Customer Relations Center, 89 East Avenue, Rochester, NY 14649.