

Low Income Program Discount Statement

1. In accordance with Rule 4.U., the Low Income Program provides a tiered bill discount for low income customers based on the customer receiving none, one or both of the HEAP add-ons.

Tier 1 is for no add-ons; Tier 2 is for one add-on and Tier 3 is for two add-ons.

2. Additionally, a customer that receives public assistance through the Federal Lifeline Program and is not receiving HEAP benefits shall also be eligible for the Low Income Program and receive Tier 1 benefits.

	Heat	Non-Heat
Tier 1	\$4.00	\$4.00
Tier 2	\$20.00	\$20.00
Tier 3	\$35.00	\$35.00
Tier 4	\$21.00	\$21.00