



EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

For convenience and more, give eBill a try today

When you sign up for **eBill**, our **FREE** online billing service, you'll receive all the same information as your paper bill plus a whole lot more. And, you can access this information anytime from anywhere - whenever it's convenient for you! Features include:

- Convenient access to 13 months of bills
- Options to set payment reminders

Sign up for **eBill** today at nyseg.com and get all the information you need.



To sign up and learn about **eBill**'s features, please visit nyseg.com and click on the **eBill** icon. You'll need an online account. It's easy to create one if you haven't yet.



Logging in takes you to your **Account Overview**. To see your bill, click the **View Bill** icon. Chrome or Safari browsers automatically save a PDF of your bill to your downloads folder. Firefox browser takes you to the **eBill** home page. Click View to open or download a printable PDF of your bill.



You can **access up to 13 months of bills** online at any time from the Bills menu and print only what you need.



To make an online payment, click the **Make a Payment** button or click **Pay** on the **eBill** home page.



Add **AutoPay** and your bill will be paid automatically, securely and on time every month.

Make Outage Alerts part of your emergency action plan

An emergency plan is essential for preparing and remaining safe in a major storm.

When you make **Outage Alerts** part of your emergency action plan, you can get prepared and stay informed, even when Mother Nature sneaks up on us.

And now you can simply text **OUT** to **697348** to report a power outage and get the information you need when you are enrolled in **Outage Alerts**.

Sign up for our **FREE Outage Alerts** and start preparing now. Visit nyseg.com today.

“It's a great tool to have—if the power goes out we receive a text with an estimated time of restoration which helps us manage through a storm.”

Mark G., Outage Alerts Customer

Shop for great deals on energy products from the energy experts

If you're looking for great deals on smart thermostats, LED light bulbs and other energy-saving products, NYSEGSmartSolutions.com is always open and loaded with instant rebates, and you can shop from the convenience of your couch.

Plus, you will get a **\$45 Amazon e-gift card** for every qualifying smart thermostat that controls your central air conditioning, and you'll be able to earn **\$5 bill credits** next summer when you enroll in our **Smart Savings Rewards** program.

Visit NYSEGSmartSolutions.com today, to see if your thermostat is eligible or to purchase one that is eligible so you can start saving tomorrow.

Please note: you must be a NYSEG electricity customer with central air conditioning to enroll your qualifying thermostat in Smart Savings Rewards.



Flip a switch and we're there!

We work on the electricity delivery system year-round so we can deliver reliable, high-quality power to you through every season.

We complete line and equipment inspections to find and fix problems before they happen, trim trees to prevent tree-related outages, and our employees participate in disaster recovery drills so we can fine-tune our plans and be prepared for any weather situation. **We're ready.**



Limited time offer: Get \$50 for your old fridge!

From now through the end of October, **you can get \$50** when you recycle your old working refrigerator or freezer through our Appliance Recycling program.

It's easy!

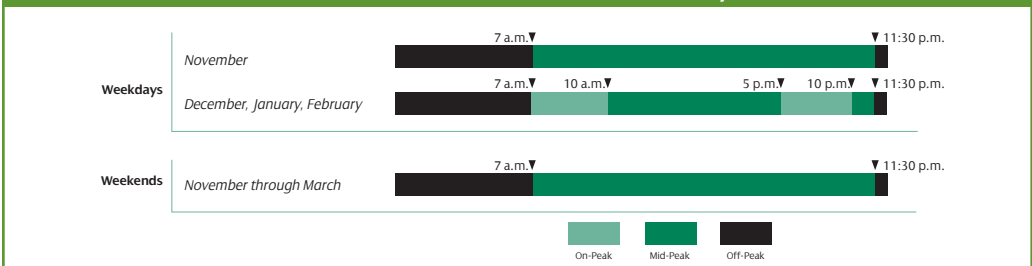
Schedule your pickup appointment by visiting nyseg.com/recyclefridge or call **1.888.646.3208** (be sure to place your order by **October 31**).

If you miss the deadline above, don't worry, **you can still get \$30** for your qualifying fridge or freezer.

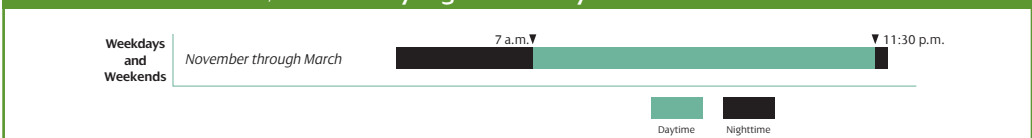
Set your timers to save on your electricity bill

Eastern Standard Time (EST) begins Sunday, November 3. If you're a **NYSEG Time-of-Use** or **Day-Night electricity service customer**, be sure any timers you use to control equipment or appliances during lower cost service hours are always synchronized with the clock in your NYSEG electricity meter.

Effective November 3, 2019, our **Residential Time of Use Electricity Rate Service** hours are:



Effective November 3, 2019 our **Day-Night Electricity Rate Service** hours are:



The clocks in our Day-Night and Time-of-Use meters remain on EST all year long. Learn more by visiting nyseg.com.



Part of our commitment to the environment, printed on recycled paper using soy inks



NYSEG 19-0756
DST 00235540