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# EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

August 2018

## Stretch out your summer Our payment options can help

If you're trying to fit in a few more activities this summer, our **FREE** payment options can help.

Sign up for **eBill** and if you're on the go we'll let you know when your bill is due with our reminder notification. All you need is your cell phone. You can make your payment from wherever you are, and then get back to summer fun!

Want even more free time this summer? With **AutoPay**, your secure payment will be automatically deducted from your bank account each month — you don't even have to think about it.

Stretch out your summer for as long as you can. Sign up for our **FREE** payment options today at [nyseg.com](http://nyseg.com).



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## A reliable power system for New York's future

We continue our efforts to invest in a stronger, smarter power grid as we get ready to launch our Transforming Energy project; a significant investment to strengthen New York's power grid and prevent power outages that happen during severe weather.

This project will include:



- Replacing thousands of wooden poles across our service territory with new stronger poles.
- Increased Tree Care that will address the clearance zones and increased use of wire designed to reduce power interruptions from trees coming in contact with lines.
- Planned system automation upgrades that will support faster restoration times during outages.

Watch for more information on the Transforming Energy project in the months to come.

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## Information is available at your fingertips with text alerts and two-way texting

Getting the information you need is easy and available right at your fingertips with our two-way texting options.

- Sign up for our **Outage Alerts**, text keyword **STATUS** to **697348** anytime, from anywhere, and we'll send you a text alert with the latest outage information.
- Sign up for **Meter Read Reminder Alerts** and text keyword **READ** to **697348** to submit your reading to us in a flash.
- Text keyword **BAL** to **697348** to view your account balance and payment date.



Visit [nyseg.com](http://nyseg.com) and sign up today.

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## Is saving on energy really that easy? YES!

Join the thousands of your friends, neighbors and local businesses who have saved big with our energy efficiency programs.



Plus, visit [nyseg.com](http://nyseg.com) and you'll find we have more than 70 low-cost, no-cost energy-savings tips for you to use at home or at work.



*Piero Lisio, Partner, Little Venice Restaurant, is saving \$1,600 a year in energy costs since participating in our energy efficiency programs.*

## Switch to natural gas and get cash back

### We're rolling out new rebates to help you heat smart with natural gas

Now is the perfect time to replace your old, inefficient heating equipment. When you install high-efficiency heating and water heating equipment, you could save more than \$150 a year and qualify for one or more of our rebates.

- **Heating System Conversion Rebates up to \$800** to help cover associated costs of converting from an alternative fuel source to natural gas and installing high-efficiency heating equipment.
- **Energy Efficiency Rebates up to \$450** on qualifying energy efficient natural gas equipment. (Please refer to the enclosed bill insert.)
- **Water Heating rebates up to \$200** on qualifying energy efficient natural gas water heating equipment. (Please refer to the enclosed bill insert.)
- **An additional \$500 rebate** for qualifying low income customers installing a high-efficiency heating system. Customer must produce Home Energy Assistance Program (HEAP) award letter from prior year to qualify.

Visit [nyseg.com](http://nyseg.com) for more information.

## Get it while it's hot

Sign up for our **Smart Savings Rewards** program and start earning rewards today.

When you enroll your qualifying Wi-Fi-enabled thermostat in our **Smart Savings Rewards** program, you get an **\$85 e-gift card**, plus the possibility of earning **additional \$5 bill credits**.

By enrolling in our program, you agree to allow us to make brief limited adjustments to your air conditioner during times of peak summer electricity demand. You earn a \$5 bill credit each time you fully participate in one of these adjustment events, and the satisfaction of doing your part to ensure New York's energy future.

For more information about **Smart Savings Rewards**, please visit [smartsavingsrewards.com](http://smartsavingsrewards.com).

## Shop for your natural gas supplier

Shopping for a natural gas supplier may be another way to help manage your energy costs. Visit [nyseg.com](http://nyseg.com) for a supplier list and questions to ask them. With any supplier you choose, **NYSEG** will deliver your energy safely and reliably, and we'll be here – 24/7 – to respond to emergencies.