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EnergyLines

April 2018

Save paper — sign up for eBill and view this newsletter online, too!

Helping to keep New York's future green

At NYSEG, we celebrate Earth Day every day. We have a strong commitment to the environment and making New York a greener place to live and work.

Here are a few things we do every day to help us toward our commitment:

- Lead the charge in paperless billing with eBill — more than 188,000 customers are enrolled. Are you?
- Help you save money and energy with rebates to replace your old inefficient heating equipment
- Offer the purchase of wind energy credits to help the environment and make our communities even better places to live and work
- Reduce CO₂ emissions with our fleet of electric vehicles

Join us in making small changes for a cleaner New York!
To learn more about any of our products and services, please visit nyseg.com.



At NYSEG we're helping to keep New York's future green.

NYSEG receives "Utility Customer Champion" recognition


We are proud to once again be recognized by Cogent Reports™ as a **2017 Utility Customer Champion** award winner. This was made possible by our commitment to always put our customers first!

This recognition comes after almost 60,000 residential utility customer interviews representing 130 of the largest US utility companies were completed. We earned high marks for:

- Engaged Customer Relationships
- Product Experience
- Brand Trust
- Operational Satisfaction



Thank you for your positive feedback!

Follow us on:  

Do a little. Save a lot.

Here are a five easy ways to save energy and celebrate Earth Day!

1. **Fix that leaky faucet** sooner rather than later. Ten gallons of water are wasted in a week if your faucet is leaking one drop per second. Call a plumber or do it yourself.
2. **Install water flow restrictors** on your shower heads and faucets to reduce your water use.
3. **Look for the ENERGY STAR label** whenever you're shopping for a new or used appliance. American consumers could save \$4 billion if every clothes washer was ENERGY STAR-certified.
4. **Insulate your water heater** with a blanket. When you insulate your water heater, you are using 8% less energy. If your heater feels warm to the touch, you need more insulation.
5. **Save \$100 a year by replacing five incandescent light bulbs with LEDs.** Start by swapping out the incandescent bulbs in your five most frequently used light fixtures.

Say **YES** to **Your Energy Savings!** Visit yes2saving.com.



Know what's below Call 811 before you dig

Whether you're a contractor or homeowner doing an outdoor project, having underground facilities marked is essential to protect yourself from injury and prevent damage to underground utility lines.

It's free and easy — simply call Dig Safely New York at 811 two working days (not including the day you call) but not more than 10 working days before you plan to start your project. All utilities will then mark the underground facilities in and near the work zone.



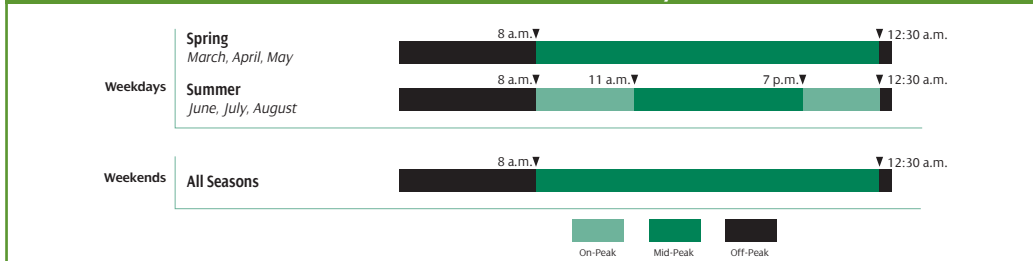
Look up ... look out!

If you're headed outdoors with a list of home improvements projects, remember to watch overhead. When working around your house, remember that aluminum siding, gutters and ladders conduct electricity. If these touch an overhead power line the results could be deadly. And if your project includes tree pruning, please don't prune near power lines.

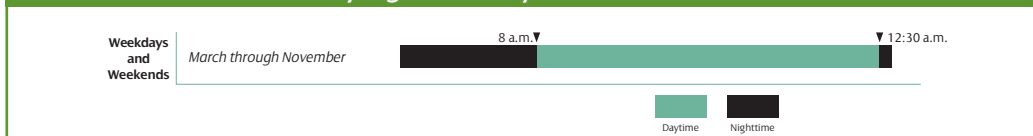
Are your timers set to save money?

Daylight Saving Time (DST) began Sunday, March 11. If you're a **NYSEG Time-of-Use** or **Day-Night electricity service customer**, be sure any timers you use to control equipment or appliances during lower cost service hours are always synchronized with the clock in your NYSEG electric meter.

Effective March 11, 2018, our **Residential Time of Use Electricity Rate Service** hours are:



Effective March 11, 2018, our **Day-Night Electricity Rate Service** hours are:



The clocks in our Day-Night and Time-of-Use meters remain on Eastern Standard Time (EST) all year long. Learn more by visiting nyseg.com/YourHome/pricingandrates.



Part of NYSEG's commitment to the environment, produced with 100% wind power on recycled paper using soy inks.