



Sign up for Outage Alerts at nyseg.com **Now** with two-way texting

EnergyLines

November 2017

Save paper — sign up for eBill and view this newsletter online, too!

Are you signed up for FREE Outage Alerts?



In an outage situation, our employees get the most up-to-date information to you through our **Outage Alerts** program. **Now**, with two-way texting option.

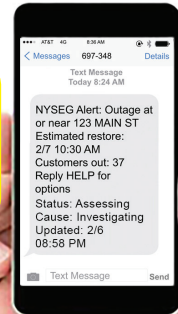
When you sign up for **Outage Alerts** we'll keep you informed with a text, email and/or phone alert including an estimated time of restoration and an alert when power is restored.

And now, you can also get instant updates on the status of your outage whenever you want with our new two-way texting feature. Simply text the keyword **STATUS** to **697348** and you'll have the most up-to-date outage information in a flash so you can plan.

99.97% of the time you won't need them, but if strong storms cause power outages, our first responders will be on the line for you — and we'll keep you informed with our **Outage Alerts** and **two-way texting** service.

Sign up for Outage Alerts today at nyseg.com.

Now, instant outage updates when you sign up for Outage Alerts!





Now you can text your meter reading, too

We just made it even easier for you to receive a bill based on your actual energy use each month. Start by enrolling in our **Meter Read Reminder Alerts** and you'll be able to text message us your meter reading.

Here's how:

1. **Select** your Alert preferences including frequency and type of Alert – text, email or phone call.
2. **Receive** a convenient reminder to obtain a reading.
3. **Text READ** to 697348 and follow the prompts to submit your reading. You can also submit your readings by visiting nyseg.com or calling **1.800.600.2275**.

If you're not enrolled in **Meter Read Reminder Alerts**, visit nyseg.com, sign up today and try this convenient new feature.

Follow us on:  

Enroll today, start saving tomorrow

Our **Smart Savings Rewards** program* will save you money on one of your highest energy expenses: cooling your home or business.

When you enroll in our program, you get an \$85 e-gift card for every qualifying Wi-Fi-enabled or smart thermostat that controls your central air conditioning. Plus you'll have a chance to earn \$5 bill credits next summer.



— smart savings — **REWARDS**

Visit enrollmythermostat.com/smartsavings today, to see if you're eligible to start saving tomorrow, and watch out for added great deals on Black Friday and Cyber Monday.

**Please note: you must be a NYSEG electricity customer to enroll in the program.*

Enroll in our online payment options and reclaim your kitchen counter

Our online payment options give you the ease and convenience of paying your bills — without all the clutter.

With our **eBill** features, you can:

- View your bills online and only print them when necessary.
- Group multiple bills or combine multiple NYSEG accounts to make one single payment.
- Export your **eBill** data to your own spreadsheet.

Sign up for **AutoPay**, too and your bill will be paid automatically. You won't have to lift a finger! Your secure payment will be made on time every month. If you'd like level monthly payments, with **Budget Billing** you'll always know how much your bill will be and can plan ahead. Choose one, two or all three of our services to find the combination that works best for you. Enroll today at nyseg.com.



Where does my electricity come from?

The electricity you buy can be generated using many different fuel sources. Your electricity supplier is required by the New York State Public Service commission (PSC) to publish an environmental disclosure on the electricity fuel mix twice a year with the most recent data provided by the PSC.

If you buy your electricity supply from NYSEG:

- Please refer to the chart at right.

If you buy your electricity supply from a supplier other than NYSEG, and:

- Your supplier's charges are included in your NYSEG bill, your supplier's environmental disclosure will be provided in a separate bill insert in a future NYSEG bill.
- You are billed directly by your supplier, you'll receive environmental disclosure information from your supplier.

For more information on buying your electricity supply, or environmental disclosure, visit nyseg.com. You can also contact the PSC at **1.888.Ask.PSC1 (1.888.275.7721)** or visit dps.ny.gov.

