



New! Sign up for Outage Alerts at nyseg.com

September 2017

EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

Sign up for eBill now for a chance to win supplies for your school

Mention the month of September and the conversation often includes words like back to school, shopping for supplies and life gets busy! Here's how we can help.

Sign up for **eBill**, our FREE online billing service, and paying your bill will be simple, secure and convenient. It's that easy, and you'll be entered for a chance to win **\$100 toward supplies** for your school.

Click

Access your account online from anywhere, anytime.

View

eBill gives you all the same information as your paper bill. Plus you can store up to 12 months of bills online and print only what you need. Receive email reminders when you have a new bill available.

Pay

Make secure payments online. Save time by combining multiple bills to make one single payment.

Done

Signing up is easy and only takes a few minutes.



Ellie L., Blake J., and Grady M. are hoping for lots of eBill sign ups and \$100 of supplies for their school!

For complete contest details and to enroll in **eBill**, visit nyseg.com or call **1.800.572.1111**. Enrollment in **eBill** not required to participate. Enter by September 30, 2017, for your chance to win!

Check out our other online programs and services that are FREE, convenient and easy to use at nyseg.com



Outage Alerts

If the power goes out, you'll get an alert by text, email, or phone (or all three), an estimated restoration time and an alert when power is restored.





Meter Read Reminder Alerts

You can receive a text message, email or voice message (or all three) when your reading is due.



Budget Billing

When you sign up for our Budget Billing service, we'll divide your annual bill into 12 equal payments. Plus you can manage your budget billing status online.

Follow us on:  



Rebates, savings and comfort, oh my!

A smart thermostat will save you money on energy costs

A smart Wi-Fi-enabled thermostat can save you money and keep your home comfortable. Preset the temperature based on your schedule, you can reduce your total energy consumption.

Would you like to come home early and walk into a warm house? There's an app for that. Simply log in and turn up the temperature.

Plus, we're offering an **\$85 e-gift card** when you enroll an eligible smart Wi-Fi-enabled thermostat in our **Smart Savings Rewards** program, just as long as you are one of our electricity customers and have central air conditioning.

Visit enrollmythermostat.com/smartsavings to see which thermostats qualify for the program and the e-gift card.

This fall, let your bill pay itself with AutoPay

It's free, secure and your payment will be made automatically each month. Sign up now at nyseg.com.

Energy resources for educators, parents and kids

Energy resources are only a click away at nyseg.com – click on “Giving Back” and then on “in the Schools.” There you'll find materials on energy-related topics including:

- Grrr the Natural Gas Safety Bear coloring book and Watts the Wizard safety posters to print and color.
- Information about the power of electricity, through our interactive Electric Universe and Energy Underground sections.
- Our new “Being Nosey Can Keep You Safe” school kit.



Stay away from downed power lines and tell others to stay away. No line is safe to touch, **ever**. Call us right away at **1.800.572.1131** to report downed power lines.

If you or a member of your household relies on life-sustaining equipment don't wait, contact us now at **1.800.572.1111**.

Look Up...Look Out and call before you dig

Be aware of overhead and underground electric lines!

Look Up...Look Out!

When you or your contractor are working around your house, be aware that things such as aluminum siding, gutters and ladders conduct electricity.

If any of these items touch an overhead power line, the results could be deadly.

While planning a project, contractors and vehicle and equipment operators should carefully check the work area for any potential hazards, including overhead power lines.



Call 811 before you dig

Whether you're a contractor or a homeowner doing an outdoor project, having underground utilities (electric lines and natural gas lines) marked is essential to protect yourself and others from injury and prevent damage to underground utility lines.



Contractors are required by state law to call Dig Safely New York. Homeowners who are planning digging projects are encouraged to call **811** or visit digsafelynewyork.com. Contact Dig Safely New York at least two working days (not counting the day you call) but not more than 10 working days before you plan to start your project. For more information, visit nyseg.com, click on “Usage and Safety” and then on “Dig Safely and Look Up.”