



# EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

## Still getting all your notifications in your mailbox? There's an easier way!

If you're always on the go and have a hard time remembering when your bill is due, you don't need your mailbox as a reminder. With our FREE **eBill** service we'll send you a reminder notification when your bill is due – all you need is your cell phone.

No matter where you are, your **eBill** reminder notification goes with you. You can:

- Choose the number of days before your bill is due to receive your reminder
- Have peace of mind each month knowing when your bill is due
- Make your payment on time
- Manage your time and money

Add **AutoPay** to your payment options and your secure payment will be paid automatically each month – guaranteed. Sign up for **eBill** and **AutoPay** today at [nyseg.com](http://nyseg.com).



*It's easier to take your cell phone along!  
For ease and convenience, with eBill, Julie P.  
could be getting a reminder notification on  
her cell phone that her bill is due!*

## Check out our other online programs and services that are FREE, convenient and easy to use



### Outage Alerts

If the power goes out you'll get an alert by text, email, or phone (or all three), an estimated restoration time and an alert when power is restored.



### Meter Read Reminder Alerts

You can receive a text message, email or voice message (or all three) when your reading is due.



### Budget Billing

When you sign up for our Budget Billing service, we'll divide your annual bill into 12 equal payments. Plus you can manage your budget billing status online.

# Our Tree Care program works to provide safe and reliable power to our customers

## While keeping our forests beautiful

After two March wind storms devastated the tree stock throughout Upstate New York, we put our Arbor Day tree-planting campaign into high gear.

Our Tree Care team distributed approximately 1,200 seedlings statewide to school-aged children to educate them about electrical safety, promoting the “right tree, right place” philosophy, and what to do if they see a downed power line.

In conjunction with Earth and Arbor Day ceremonies, we also planted larger caliper trees that are compatible with and are the right tree for the right place in planting near our power lines.

All year long, our International Society of Arboriculture (ISA) certified arborists coordinate tree care work to manage our Tree Care program along thousands of miles of power lines to minimize power interruptions and keep your lights on.

For more information about our Tree Care program, please visit [nyseg.com](http://nyseg.com).



*Paul Paradine, Tree Care program manager (left), and arborist Sam Miller plant spruce trees that were distributed at Arbor Day ceremonies.*

## Get it while it's hot!

Sign up for our **Smart Savings Rewards** program and start earning rewards today.

When you enroll your qualifying Wi-Fi-enabled thermostat in our **Smart Savings Rewards** program, you get an **\$85 e-gift card**, plus the possibility of earning **additional \$5 bill credits**.

By enrolling in our program, you agree to allow us to make brief limited adjustments to your air conditioner during times of peak summer electricity demand. You earn a \$5 bill credit each time you fully participate in one of these adjustment events, and the satisfaction of doing your part to ensure New York's energy future.

For more information about **Smart Savings Rewards**, please visit [enrollmythermostat.com/smartsavings](http://enrollmythermostat.com/smartsavings).

## Shop for your natural gas supplier

Shopping for a natural gas supplier may be one way to help manage your energy costs. Visit [nyseg.com](http://nyseg.com) for a supplier list and questions to ask them. With any supplier you choose, **NYSEG** will deliver your energy safely and reliably, and we'll be here – 24/7 – to respond to emergencies.



*Julie receives her notification on her cell phone.*

## We'll send you a notification when your bill is due

Remember Julie? Since signing up for **eBill** and receiving reminder notifications of when her bill is due, she's been able to put her mailbox back where it belongs!

Julie also signed up for **AutoPay** to simplify her monthly bill paying routine even more. Now, her payment will be automatically deducted from her bank account each month and she can get on with enjoying her summer!

Sign up for **eBill** and **AutoPay** today at [nyseg.com](http://nyseg.com).