



New! Sign up for Outage Alerts at nyseg.com

June 2017

EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

We'll text you if the power goes out — it's that easy

When summer storms strike, get the personalized information you need if your power goes out with free **Outage Alerts**.

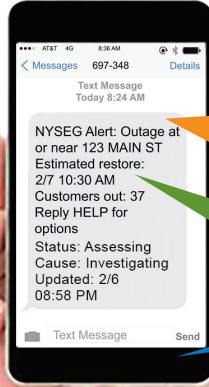
When you sign up for **Outage Alerts**, if your power goes out you will get:

- An alert by text, phone and/or email
- An estimated time of restoration so you can plan
- An alert when your power is restored

Our free **Outage Alerts** service is a free and easy way to stay informed if your power goes out. Sign up today and learn more at nyseg.com/outages.

Summer storm season begins June 1

We're ready. You can be ready too!



Set your alert on quiet time to receive them only when you want them

We'll restore power and keep you informed.

See an estimated restoration time so you can plan

Receive alerts by text, email or phone if your power goes out

Outage information when and how you need it. We're ready.



Letchworth State Park, renowned as the "Grand Canyon of the East".

You could WIN a New York State park pass!

Win a State Park pass Sign up for eBill and AutoPay today

This summer, relax and let our convenient payment options take care of your bill. You won't have to lift a finger. And, for each payment option you enroll in, **you'll be entered to win one of 10 New York State Park passes** so you can enjoy your summer even more!

With **eBill**, our online billing service, you can view up to 12 months of bills online, group multiple bills to make one payment and print your bills whenever you need to! No matter where you are or what time it is, **eBill** is always available.

Let **AutoPay** do the work for you. Simply set your payment preferences and your secure payment will be made on time each month automatically. It's that easy!

For complete contest details and to enroll in our services, visit nyseg.com or call **1.800.572.1111**. Enrollment in **eBill** and **AutoPay** not required to participate. Enter by July 3, 2017, for your chance to win!

The New York State Office of Parks, Recreation & Historic Preservation is not a participating partner in or a sponsor of this eBill and AutoPay offer.

Follow us on:

Now it's easy!

Our **Meter Read Reminder Alerts** service is an easy and convenient way to receive a bill based on your actual energy use every month. With actual reads, understanding and managing your energy use patterns is easy.



Here's how:

- Simply select when you'd like an Alert: monthly, when we're scheduled to read your meter, or when we're scheduled to estimate your energy use.
- Receive a convenient reminder by text, email, phone, or all three!
- Provide your readings by visiting nyseg.com or calling **1.800.600.2275**.

Sign up today at nyseg.com. Now that's easy!

Peter D. of Elmira, NY received his reminder to read his meter. He records his reading and enters online—easy!

\$30 Reward for my old fridge? Yes!

Getting rid of your old, working refrigerator or freezer is as easy as a click or a phone call when you participate in our recycling program.

We'll pick up your old refrigerator or freezer for **free**, you get a \$30 reward, and you'll save up to \$150 a year on energy costs.

To schedule your free pickup, call **1.800.294.0824** or visit nyseg.com.

Yes, it's that easy!

And recycling that old refrigerator or freezer is just the beginning! We have 76 easy ways for you to save energy! With so many ways to save, you're sure to find the perfect opportunity for your home or your business. Say yes to your energy savings! Visit nyseg.com.



Use your senses to stay safe

A natural gas leak is usually recognized by smell, sight or sound.

- **SMELL** For your safety, a distinctive sulfur-like odor, similar to rotten eggs, is added to natural gas. Note: Not all natural gas in larger transmission lines is odorized.
- **SIGHT** You may see a white cloud, mist, fog, bubbles in standing water or blowing dust. You may also see vegetation that appears to be dead or dying for no apparent reason.
- **SOUND** You may hear an unusual noise like roaring, hissing or whistling.

If you suspect a natural gas leak, **get up, get out and get away!** Then call us immediately at **1.800.572.1121** or call **911**.

Your thermostat can save you energy and money

Our new **Smart Savings Rewards** program will save you money on one of your highest expenses: cooling your home or your business.

When you enroll in our program, you get an \$85 e-gift card for every qualifying Wi-Fi enabled or smart thermostat that controls your central air conditioning. Plus you'll have a chance to earn \$5 bill credits this summer.

Visit enrollmythermostat.com/smartsavingsnys today, to see if you're eligible to start saving tomorrow!

— *smart savings* —
REWARDS