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April 2016

EnergyLines

Save paper — sign up for eBill and view this newsletter online, too!

Help make New York's future green

Enroll in eBill today!

To celebrate Earth Day on April 22, we're partnering with New York State Urban Forestry Council to plant trees in our state. Now through May 13, we'll donate \$1 for every new eBill enrollment. Sign up for eBill today to help us reach our goal of \$2,000!

Enroll in our new and improved eBill service at nyseg.com to help the environment while enjoying the most convenient way to view, pay and store your bills.

- View 12 months of bills online when you need them.
- Combine multiple bills to make one single payment.
- Export your eBill data to your own spreadsheet.
- Store copies and print at your convenience.

Enroll today at nyseg.com.



How is your family celebrating Earth Day?

Join us on social media #AGreenNY

Whether you're planting a tree, enrolling in eBill or signing up for energy efficiency programs, you're one step closer to making a change to reduce your carbon footprint.

Share your pictures and posts on Facebook and Twitter to show us what your family did to celebrate Earth Day. Simply tag your posts with #AGreenNY by April 29 and we'll share our favorites!

For more information and ideas for ways to live a little greener, visit nyseg.com.



Spring ahead reminders



On March 13, Eastern Daylight Time (EDT) began. If you're a **NYSEG Time-of-Use or Day-Night electricity service customer**, be sure any timers you use to control equipment or appliances during lower cost service hours are always synchronized with the clock in your NYSEG electric meter.



Our **Residential Day-Night Electricity Rate Service** hours are as follows:
From the second Sunday in March until the first Sunday in November:

- **Daytime rate hours** are 8 a.m. to 12:30 a.m.
- **Nighttime rate hours** are 12:30 a.m. to 8 a.m.

Our **Residential Time-of-Use Electricity Rate Service** hours are as follows:

- During the **spring** (March, April, May) and **fall** (September, October, November) there are **no on-peak rate hours**.
- The **mid-peak rate hours** are **weekdays, weekends and holidays** (Memorial Day, Labor Day, Thanksgiving Day), **7 a.m. to 11:30 p.m. Eastern Standard Time (EST) or 8 a.m. to 12:30 a.m. EDT.**
- **Off-peak rate hours** are **11:30 p.m. to 7 a.m. EST or 12:30 a.m. to 8 a.m. EDT.**
- The clocks in our Day-Night and Time-of-Use meters remain on EST.

Learn more by visiting nyseg.com/YourHome/pricingandrates.

Follow us on:  

Tree Care keeps the lights on

We are proud to provide safe, reliable electricity service.

To minimize interruptions and keep your lights on, our staff of International Society of Arboriculture (ISA) certified arborists coordinate tree care work with our qualified tree care crews to manage our Tree Care program along thousands of miles of power lines.

Our arborists will also help you select the species of plant that follows the right tree in the right place philosophy. There are many shrubs, low-growing trees, and other vegetation that will keep your neighborhood looking green while keeping clear of power lines.

Your local garden shop can point you to varieties of low growing trees and vegetation. You can also visit the Arbor Day Foundation website for plant selection and planting tips.

For more information visit: [nyseg.com/UsageAndSafety/electricalsafety/treesandpowerlines.html](https://www.nyseg.com/UsageAndSafety/electricalsafety/treesandpowerlines.html).



NYSEG arborists Artem, far left, and Beth, far right, coordinate tree care work with our qualified tree care crews to provide reliable electricity service.

Know what's below Call 811 before you dig

Whether you're a contractor or homeowner doing an outdoor project, having underground facilities marked is essential to protect yourself from injury and prevent damage to underground utility lines.

It's free and easy — simply call Dig Safely New York at 811 two working days (not including the day you call) but not more than 10 working days before you plan to start your project.

All utilities will then mark the underground facilities in and near the work zone.



Look up ... look out!

If you're headed outdoors with a list of home improvements projects, remember to watch overhead. When working around your house, remember that aluminum siding, gutters and ladders conduct electricity. If these touch an overhead power line the results could be deadly. And if your project includes tree pruning, please don't prune near power lines.

Is saving on energy really that easy? YES!

Natural gas programs, programs for small businesses and incentives for large commercial customers — **we have more than 70 ways to help reduce energy bills.** Looking to save at home? We have programs for that. Trying to bring big savings to your business? We have what you need for that, too. With so many ways to save, you're sure to find the perfect opportunity for your home or business. Say YES to your energy savings. **Visit [yes2savings.com](https://www.yes2savings.com).**



For even more convenience, enroll in **Autopay**. Your secure payment will be made on time automatically.