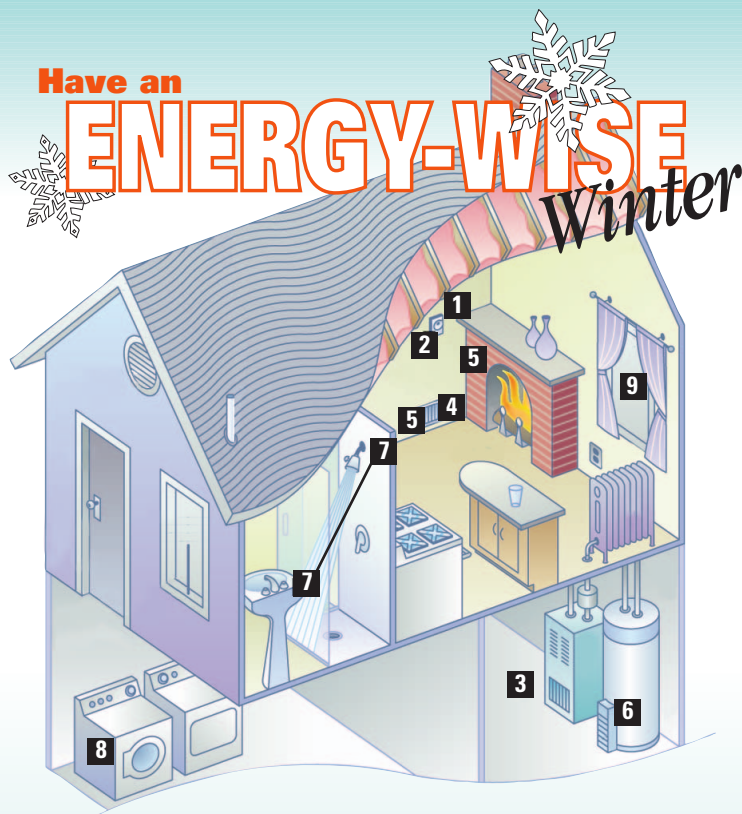


USING ENERGY SAFELY & WISELY



Have an

ENERGY-WISE Winter

Here are some tips to maximize your home's energy efficiency and minimize your utility bill.

- 1** Set thermostats between 65° and 70°, and at 58° when you're away from the house for more than a few hours. This may not be advisable if you have frail, ill or elderly people or infants in your home.
- 2** Turn down thermostats automatically without sacrificing comfort by installing automatic setback or programmable thermostats.
- 3** Change or clean furnace filters once a month during the heating season.
- 4** Warm air rises, so use registers to direct warm airflow across the floor.
- 5** Close vents and doors in unused rooms and close fireplace dampers when not in use.
- 6** Set water heater temperatures at 120° to cut water heating bills without sacrificing comfort.
- 7** Install water-flow restrictors in showerheads and faucets.
- 8** Run washing machines and clothes dryers with a full load.
- 9** Open draperies and blinds on sunny days to let the warmth in and close at night to insulate against cold air outside.



Before a Storm Strikes

- Have **flashlights** and a battery-operated radio handy.
- Have a **working corded telephone**. *Cordless and digital phones may not work during a power interruption.*
- Store adequate supplies of **water** and **non-perishable food**.
- Unplug sensitive electronic equipment – televisions, microwave ovens, VCRs and computers – that could be damaged by lightning or power surges.
- Set freezer and refrigerator controls to their **coldest setting** to extend the length of time the food will keep.
- If an electric pump supplies your water, **fill bathtubs** and containers for water supply.
- Know how to manually operate your **garage door**.
- If someone in your home depends on life-support equipment powered by electricity, **call us now** at 1.800.572.1111. You must provide an emergency power source during any unplanned power interruption.

Your **Voice Your Choice** supply choice is now in effect, and with it 2007 rates and prices

If you chose NYSEG for your electricity supply >>

- A** You'll see your **new** electricity supply pricing option listed here.
- B** In 2007, some customers' basic service charges have changed. If this is the case for your service, we have split your total basic service charge into two line items; your December charge at the old rate, your January charge at the new one.
- C** Your bill issuance charge reflects NYSEG's costs to produce and send bills. This is not a new charge; it was previously part of the basic service charge. Customers selecting a supplier other than NYSEG (also known as an energy services company or ESCO) whose ESCO charges appear on their NYSEG bill are not charged for bill issuance by NYSEG.
- D** Your electricity charges are separated and listed by month. Your December charges reflect your electricity use at your 2006 *Voice Your Choice* supply pricing option.
- E** Your January electricity charges are for your 2007 use at your new *Voice Your Choice* supply pricing option.
- F** Customers who purchase their electricity supply from NYSEG will have a merchant function charge. This is not a new charge; it was previously part of your electricity supply charges. The merchant function charge reflects NYSEG's administrative costs to obtain electricity supply. Customers selecting a supplier other than NYSEG do not pay these charges to NYSEG.

Service Address: 123 MAIN STREET, ANYTOWN NY
NYSEG DETAILED ACCOUNT ACTIVITY

Electricity Service - Residential
Electricity Rate - 12001 Fixed

Meter Number	Current Meter Read Date	Current Meter Read Reading	Previous Meter Read Date	Previous Meter Read Reading
00000000	01/30/07	93477 A	12/30/06	920431

Type of read: A - Actual, E - Estimate, C - Customer and N - NYSEG

Electricity Delivery Charges

Basic service charge - Dec			
Basic service charge - Jan			
Bill issuance charge			
Delivery charge - Dec	31 kwh		
Delivery charge - Jan	469 kwh		
Transition charge	500 kwh		
SBC/RPS charge - Dec	31 kwh		
SBC/RPS charge - Jan	469 kwh		
Subtotal Electricity Delivery			\$78.14

Electricity Supply Charges

Fixed supply charge	31 kwh		
Supply charge	469 kwh		
Merchant function charge	469 kwh		
Subtotal Electricity Supply			\$78.14

This bill is for illustrative purposes only.

If you chose an energy services company (ESCO) for your electricity supply >>

- G** You'll see your **new** electricity supply pricing option listed here.
- H** In 2007, some customers' basic service charges have changed. If this is the case for your service, we have split your total basic service charge into two line items; your December charge at the old rate, your January charge at the new one.
- I** Your electricity charges are separated and listed by month. Your December charges reflect your electricity use at your 2006 *Voice Your Choice* supply pricing option.
- J** Your January electricity charges are for your 2007 use at your new *Voice Your Choice* supply pricing option.

If you were enrolled in an ESCO supply option in 2006, you previously received an additional credit on your delivery charges which offset the merchant function charge. The merchant function charge now appears as a separate line item on NYSEG supply bills only. Customers who purchase their electricity supply from a supplier other than NYSEG do not pay NYSEG a merchant function charge.

If you are enrolled in the ESCO Price Option with Supply Adjustment you will receive an additional retail access credit of 1/10th of a cent per kilowatt-hour.

Customers who purchase their electricity supply from a supplier other than NYSEG and have their ESCO supply charges included on their NYSEG bill do not pay NYSEG a bill issuance charge, however the ESCO may include an ESCO billing charge in their portion of the bill.

Service Address: 345 MAIN STREET, ANYTOWN, NY 12345
NYSEG DETAILED ACCOUNT ACTIVITY

Electricity Service - Residential
Electricity Rate - 12001 ESCO Price Option

Meter Number	Current Meter Read Date	Current Meter Read Reading	Previous Meter Read Date	Previous Meter Read Reading
00000000	01/03/07	4901 A	12/05/06	4442 E

Type of read: A - Actual, E - Estimate, C - Customer and N - NYSEG

Electricity Delivery Charges

Basic service charge - Dec			
Basic service charge - Jan			
Delivery charge - Dec	413 kwh		
Delivery charge - Jan	46 kwh		
Delivery adjustment	413 kwh		
Transition charge	459 kwh		
SBC/RPS charge - Dec	413 kwh		
SBC/RPS charge - Jan	46 kwh		
Subtotal Electricity Delivery			\$78.14

This bill is for illustrative purposes only.

voice your choice

If you did not make a supply choice by 7 p.m. on December 29, and you are a NYSEG supply customer who does not pay demand charges, your account was automatically enrolled in the **NYSEG Default Supply Option**. If you did not make a supply choice and you do pay demand charges, your account was automatically enrolled in the **NYSEG Variable Price Option**.

If you are an ESCO supply customer and your supplier did not send NYSEG a new enrollment for your account, you were placed in the ESCO supply pricing option most like your 2006 choice.

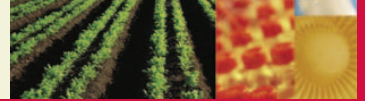
If you chose a new electricity supplier, your choice may not take effect until your February bill.



Emergency Generator Safety Guidelines

- Operate your generator outdoors in a clean, dry, well-ventilated area.
- Make sure all electrical connections comply with National Electric Code.
- **NEVER** connect a generator to an existing wiring system without an automatic transfer switch.
- **NEVER** overload your generator with too many appliances.
- **NEVER** let children play near a generator.
- Read our Emergency Generator Safety brochure at nyseg.com (click on "Safety Information") or call us at 1.800.572.1111.

Look Upstate NY



Food Processing >> Upstate Farms Cooperative, Inc.

Through its economic development program, NYSEG provided a \$100,000 grant to Upstate Farms Cooperative to offset the cost of a new electric substation needed to increase production capacity and decrease costs.

The company's old plant produced about 55 million pounds of cultured dairy products per year, whereas the new facility and equipment is able to produce more than 100 million pounds.

Upstate Farms was founded in 1965 by New York dairy farmers to manufacture, market, and distribute high-quality dairy products such as milk, ice cream mix, yogurt, cottage cheese, sour cream and dip, under the Upstate Farms, Bison, Wendt's, and Intense Milks brands.

Upstate Farms employs more than 650 skilled workers in its four processing centers – three in Buffalo and one in Rochester – and its seven distribution centers throughout the Upstate New York region.

>> For more information on how NYSEG can help your business, visit lookupstateny.com or call 1.800.456.5153.

ENERGIZING OUR COMMUNITIES

Help Those In Need With The Power of Your DOLLARS

Project SHARE is an energy assistance fund that helps eligible customers cope with unexpected energy emergencies. You can help make sure the dollars are there to assist people this winter. There are **three ways** to contribute:

1. Add exactly \$1, \$2 or \$5 to your next NYSEG payment.
2. Send a check payable to Project SHARE to:
Southern Tier Chapter – American Red Cross,
620 East Main Street, Endicott, NY 13760.
3. Through automatic giving – visit nyseg.com or call us at 1.800.572.1111.

Every dollar sent to Project SHARE is tax-deductible and goes to help someone in need.



Project SHARE
is a joint effort
of NYSEG and the
American Red Cross

PRODUCTS & SERVICES THAT WORK FOR YOU

Even Out Your Energy Costs

With NYSEG's Budget Billing service, you don't have to worry about seasonal ups and downs in your utility bills. Budget Billing lets you spread your utility costs evenly over 12 months. It's a great tool for planning your monthly budget because you'll know what your NYSEG bill is going to be in advance. For more information or to sign up for Budget Billing, visit nyseg.com or call us at 1.800.572.1111.

If you are having trouble paying your NYSEG bills, contact us immediately at 1.888.315.1755.



Part of NYSEG's commitment to the environment ...
printed with soy ink on recycled paper.